PARENT TOUR *Checklist*

Kids Club
EARLY CHILDHOOD CENTRES

Quality Area 1: Educational Programming and Practice	How does the service program?	
	How does the service facilitate School Readiness?	
	How do you access your child's learning journey? (e.g. Do they have an app?)	
	Is there visible learning in the environment and on display?	
	What will the routine be in your child's room?	
Quality Area 2: Children's Health & Saftey	What is the centres Menu? Is it prepared by an onsite, in house chef?	
	Does the service offer extracurricular activities to promote children's physical learning?	
	Is the building fixed with quality security access?	
	What is the procedure for children with Dietary Requirements, Allergies or Anaphylaxis?	
	How does the service support children with medical conditions?	
	What is the centres Sickness & Illness policy?	
	How does the family access the child's daily intake (i.e. what did the eat, sleep, drink?)	
Quality Area 3: Physical Environment	Is the centre clean and tidy? Is it well maintained?	
	Is the centre warm and inviting?	
	Are environments well set and presentable?	
	Does the centre have appropriate shade in the outdoor areas?	
	Does the centre have easy access and parking facilities?	
	Is the service equipped with equipment and set ups to stimulate your child?	
Quality Area 4: Staffing Arrangements	Does the centre have qualified and experienced educators?	
	What are the educator to child ratios?	
	Does the service offer professional development for their team?	
	Do educators seem happy and engaged in their workplace?	
	Do staff greet you and your child throughout the service?	
Quality Area 5: Relationships with Children	Are there positive interactions with children?	
	Do educators acknowledge and make a connection with your child?	
	What learning support does the service offer children?	
	How does the service promote resilience, confidence and independence in children?	
Quality Area 6: Collaborative Partnerships with Families & Communities	What is the enrolment/orientation process?	
	What extracurricular activities does the service provide?	
	Are support services available to families? eg Speech, Eye Screening, OT, Dental, etc.	
	Does the service give back to families such as coffee machines, breakfast, events etc?	
	Does the service offer parent teacher evenings to feedback / create goals for children?	
Quality Area 7: Governance & Leadership	What are the service fees and what are these inclusive of?	
	Does the service have a support office team to support the centre operations?	
	How can families give feedback on the service?	
	How can the centre policies and procedures be accessed by families?	
	What benefits do they provide families? (2 weeks free, discounts etc)	
	What is the end of enrolment procedure?	
	What systems do the service use?	
	What is the services philosophy and does this align with yours?	